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| --- | --- | --- | --- | --- | --- |
| **WARRANTY CLAIMS** | | | | | |
| **Customer Information** | | | | | | |
| Company Name | | | | | | |
| Address | | | | | | |
| Contact Person | | | Phone  Email | | | |
| Order No. | | | First start up date: | | | |
| Equipment Description (Type and Model No.) | | | | Serial No. | Purchase year | |
| When defect is discovered?  Date: | | | Previous defects with the equipment?  No Yes If yes; when? | | | |
| **Customer’s claim:**  Description of the defect | | | | | | |
|  | | | | | | |
| The customer hereby agrees that if the claim is invalid, or purchase documents are not provided or no defects are stated, then costs will be charged to the customer.  See “Warranty for Tecnicomar equipment” section of the related operation manual | | | | | | |
| If the claim is not covered by Tecnicomar SpA, would you like Tecnicomar SpA to carry out repairs at your expense?  No Yes | | If the claim is not covered, do you require a price estimate prior to repair?  No Yes | | | | |
| Comment: | | | | | | |
| Date | Customer’s signature | | | | | |
| **Tecnicomar SpA decision and reasons** | | | | | | |
|  | | | | | | |
| Date | Time used | Km | | Signature of person responsible | | |

Please attach photo, video, report and WARRANTY REGISTRATION CARD